

# Privacy Policy

VirSymX provides access to crypto assets exchange platform technology under “VirSymX” (website <https://virsymx.com/> and VirSymX Android App, VirSymX iPhone App). Know about VirSymX privacy policy.

In case of any legal inquiries please contact us via [legal@virsymx.com](mailto:legal@virsymx.com).

Persons availing of the VirSymX Services, directly or indirectly, are referred to herein, as “Users”.

This is an agreement between VirSymX and the User, which is binding and requires mandatory compliance by the User. Integrity, honesty, and ethical business practices are some of the core values of VirSymX. Moreover, VirSymX strongly condemns any and all activities related to money laundering and other illegal actions. In order to prevent misuse of the VirSymX privacy policy services, Users are required to strictly comply with the terms contained herein. It forms part and parcel of the User Terms of Service. Terms not defined herein shall carry the same interpretation. As in the User Agreement and in the absence thereof to general usage and parlance.

Users must read, review, understand, and then agree to the terms hereunder for using or availing of the VirSymX Services. Before clicking the “I Accept” option.

*This Agreement supersedes and replaces any and all prior oral or written understandings or agreements between VirSymX and the User with respect to the Privacy Policy.*

## DEFINITIONS

All terms defined in the Terms of Service and the Anti-Money Laundering Policy will carry the same meaning, force, and effect in this Privacy Policy.

“Applicable Law” means the law in force for the time being within the territory of the United States of America;

## VirSymX PRIVACY POLICY

(A) VirSymX is committed to ensuring the safety and protection of all data and information shared with VirSymX by its Users subject to Applicable Laws and the terms and conditions set out hereunder. Moreover, processes established by VirSymX are in compliance with the applicable reasonable security practices and procedures. Thereafter, prescribed by Government or Regulatory authorities, as the case may be.

(B) VirSymX shall not be liable for any breach or violation of its systems or VirSymX privacy policies due to malicious attacks, errors, commissions, or omissions not willfully initiated by VirSymX. Thereafter, leading to a breach of data or information of the User.

## DATA COLLECTED

(A) VirSymX collects all personal data and information of the User including sensitive personal information. Use of the VirSymX services is contingent on acceptance of the terms contained herein. User shall be deemed to have volunteered the data and information collected, retained, used, and disseminated by VirSymX. Thereafter, upon accepting the terms herein and those contained in the Terms of Service of VirSymX.

(B) User hereby consents that when personal data is shared with VirSymX, User hereby agrees and acknowledges VirSymX's right to use or disseminate such data or information including transfer of the personal and sensitive personal information of the User from current location to external sources including outside US and third parties.

(C) VirSymX collects and retains data and information of users including the following:

#### VirSymX Collects and Retains Data & Information of Users

i. Information provided/shared by the User:

VirSymX collects any and all personal information provided by the User to VirSymX. This information may include that which is provided by the Users, at the time of opening an account and transacting with VirSymX including the following:

- a. Name,
- b. Residential Address,
- c. Registered Mobile Number,
- d. Email Address,
- e. Government-issued ID,
- f. Bank Account Details
- g. Any other information.

ii. VirSymX may collect, retain, use, or store data or information automatically collected from a device or through connections associated with such device, including but not limited to the following:

- a. User's device information including but not limited to IMEI or equipment identification number, IMSI or subscriber identification, MAC address, Android version, device details, network operator, contact list information, Wifi / Data Network connectivity.
- b. Information generated by the User's use of the app and the website, including cookies and IP addresses.
- c. Access to User's Photo Gallery / Media / Files / Camera;
- d. Access to User's other apps and services including messaging through SMS; usage data;
- e. Geolocation of a User's device or such or other automatically collated data or information of User.

#### PURPOSE & USE OF DATA COLLECTED

(A) VirSymX collects, retains, and puts to use the information shared by the User, as above, with the consent of and concurrence of the User. The data and information collected above are utilized by VirSymX, to ensure the effective rendering of its VirSymX Services and to comply with legal requirements.

(B) VirSymX does not sell the data collected and retained by the User.

(C) Data collected from the User is put to use by VirSymX to enhance its services to the User.

#### COLLECTION OF DATA: VirSymX PRIVACY POLICY

(A) *Cookies*

i. VirSymX uses cookies on its App and website to collect data about Users. Cookies collect User information including App usage, visits to the App or website, and other User-generated information. Cookies allow Users to navigate from page to page without

having to re-login each time, count visits, and see which areas. It features of the VirSymX App and website are popular.

ii. VirSymX may also use the data collected via cookies to tailor advertisements to Users and to track the popularity of its website. Use of cookies and other technologies may allow VirSymX and third parties to collect information about User browsing activities over time and across different websites following use of VirSymX services.

iii. VirSymX also collects information that your browser sends whenever User visits its site. This information may include information such as the device's Internet Protocol ("IP") address (with replaced last byte), browser type, browser version, the pages of VirSymX site that User visits, the time and date of visit, the time spent on those pages and other statistics.

#### (B) *Analytics*

i. VirSymX uses third party analytical tools to collect data about User devices and Internet connections. That information includes the IP address of User computer and/or Internet service provider, when User accesses its website, the Internet address of websites from which User links to the VirSymX website, specifications of User browser, and User movements and preferences on the VirSymX website. All of this information is used internally for the purpose of understanding how the VirSymX website is being used and to improve the same.

ii. VirSymX also uses third-party analytical tools to collect data about the usage of the VirSymX mobile app. The information collected identifies the types and timing of actions taken, including installation, registration, uploading, and certain types of navigation. All of this information is for the internal purposes of understanding. How the VirSymX mobile app is in used to improve the same.

#### (C) *Action Tags*

i. VirSymX uses action tags to identify pages visited and interacted with by the User. Action tags may collect and transmit this data in a manner that identifies the User. If the User registers with the VirSymX website. It is in the VirSymX website. VirSymX also uses action tags in emails. Thereafter, to determine whether an email has been opened or whether it has been forwarded to a third party.

ii. VirSymX also uses action tags in the mobile app which may identify the websites visited by the User. Moreover, the manner in which the User interacts with them.

#### (D) *Do Not Track*

VirSymX currently does not respond to "Do Not Track" signals. It operates in this Privacy Policy whether or not a Do Not Track signal is received. Moreover, if there is a change in such policy, a suitable modification to this Privacy Policy by VirSymX listing out the mechanism and procedure for the same.

#### GRIEVANCE

User may register their grievance with respect to data collection, retention or use to VirSymX's Grievance Officer via contact form in <https://www.virsymx.com/>

#### DATA RETENTION

(A) VirSymX shall retain the User's information for as long as the account is active or as needed to provide services in accordance with applicable laws.

(B) The retention period may be extended to comply with legal obligations, resolve disputes, and enforce agreements for a period of ten years after termination of the account or such extended

period, under applicable laws. VirSymX may retain data for such or further periods. However, there is no obligation to do so in all instances. VirSymX shall not be liable or responsible for the non-availability of information beyond the termination of the User account.

(C) The retention period may extend beyond the end of User account, but it will be only as long as it is necessary for VirSymX to have sufficient information to respond to any issues that may arise later, including but not limited to retention for the purpose of investigations or ongoing prosecutions or in case of Suspicious transactions or if VirSymX requires the information for its records or to support legal proceedings, or if VirSymX believes in good faith that a law, regulation, rule or guideline requires it.

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#### SHARING OF INFORMATION WITH THIRD PARTIES

The User agrees and consents to VirSymX sharing the following anonymized data. Otherwise, give VirSymX permission to share with third parties the following:

(A) For advertising, referral, operations, financial services, and technology services (such as hosting providers, identity verification, support, payment, and email service providers);

(B) If required by applicable law or legal process, or if VirSymX believes that it is in accordance with applicable law or legal process;

(C) To protect the rights, property and safety of VirSymX, its users and the public, including, including but not limited to usage in court proceedings, or to detect or prevent criminal activity, fraud, material misrepresentation, or to establish its rights or defend against legal claims; or

(D) In connection with selling, merging, transferring, or reorganizing all or parts of VirSymX's business.

#### VirSymX Privacy Policy: REASONABLE SECURITY PRACTICES

(A) Protection of the User's personal information is of utmost importance to VirSymX and it takes all reasonable steps to secure data and information pertaining to its Users, including those prescribed under all applicable laws

(B) VirSymX takes appropriate legal, administrative, physical, and electronic measures designed to protect the information. Moreover, users share with VirSymX from accidental or unlawful destruction, accidental loss or unauthorized access, use, modification, interference, or disclosure.

(C) VirSymX however does not extend any warranties with respect to the security or safety of data and information transmitted through digital platforms or online, both of which are susceptible to malicious attacks.

#### MODIFICATIONS

Admin conducts periodic reviews, and revisions. User will be notified through an update of the App. Thereafter, the new draft available on the VirSymX Website and will reflect the modified date of the terms. User must periodically visit the website and review terms and any changes thereto. Continued use of the VirSymX Services constitutes agreement of User to the terms contained herein and any amendments thereto.

#### MISCELLANEOUS

All other provisions of the VirSymX privacy policy begins into this policy and shall form part hereof. This includes Governing Laws and jurisdiction, notices, severability, assignment and such or other provisions.